

Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

**2016 FCC EEO Public File Report for Charter Communications
12506 - OPS St Landry Parish Cnty LA**

This Report Covers September 1, 2015 through August 31, 2016

Total Number of Full-Time Vacancies Filled During This Period: 9
Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 37

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State LA
FCC Unit 12506 - OPS St Landry Parish Cnty LA

Req #	Job Title	Source	Interviewees Referred	Number Hired
1505494	Broadband Installer	Charter.com	2	0
		Direct Employers	0	0
		TV*	1	1
		Employee Referral*	1	1
		Indeed.com*	1	0
		Monster.com*	1	0
1505494 Total			6	2
1506677	Broadband Installer	Charter.com	2	1
		Direct Employers	0	0
		Employee Referral*	1	0
1506677 Total			3	1
1601085	Broadband Installer	Charter.com	2	0
		Direct Employers	0	0
		Employee Referral*	7	3
1601085 Total			9	3
1603817	Broadband Installer	Direct Employers	0	0
		Employee Referral*	3	1
1603817 Total			3	1
1604896	Broadband Installer	Charter.com	1	1
		Direct Employers	0	0
		Employee Referral*	2	0
		Indeed.com*	1	0
		Google.com*	1	0

1604896 Total			5	1
1604076	Sup, Technical Service	Charter.com	11	1
		Direct Employers	0	0
1604076 Total			11	1
Grand Total			37	9

RECRUITMENT SOURCE LIST

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
Direct Employers	9002 N. Purdue Rd., Ste. 100	Indianapolis, IN 42628	directemployers.org	317-874-9000	No	
Charter.com	12405 Powerscourt Dr.	St. Louis, MO 63131	charter.com/careers	314-965-0555	No	18
RecruitMilitary	422 West Loveland Ave.	Loveland, OH 45140	recruitmilitary.com	513-683-5020	No	
LinkedIn	2029 Stierlin Court	Mountain View, CA 94043	linkedin.com	312-650-7593	No	
GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	glassdoor.com	415-275-7645	No	
Junior League of Lafayette	504 Richland Ave	Lafayette, LA 70508			No	0
Louisiana State University - Eunice	2048 Johnson Hwy	Eunice, LA 70535	Career Center		No	0
Eunice Chamber of Commerce	P.O. Box 508	Eunice, LA 70535			No	0
LA Technical College	332 East South Street	Opelousas, LA 70570	Career Center		No	0
Opelousas Chamber of Commerce	109 West Vine	Opelousas, LA 70570			No	0
State of Louisiana Unemployment Office	1305 Diesi Street	Opelousas, LA 70570			No	1
Indeed.com*					No	2
Google.com*					No	1
Employee Referral*					No	14
TV*					No	1

* The sources marked with (*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and repost them independently via their own systems. Applicants, therefore, often learn about Charter's job vacancies from sources that Charter does not post with directly and cannot track.

Charter is a member of DirectEmployers Association. Through this nonprofit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies and job bank(s), and organizations that distribute employment opportunities to women, minorities, the disabled, and veterans.

Supplemental Recruitment Initiatives:

#	Name	Date	Description
1	Tuition Reimbursement	Ongoing	Charter Communications has a tuition reimbursement program where employees can take college courses to enhance their skills to better prepare them for their current jobs and/or advanced positions.
2	Training Programs for All Employees	Ongoing	Charter Communications requires new employees complete training on the following topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information security, privacy, records and information management, timekeeping, and performance management.
3	Training Programs for Management-Level Employees	Ongoing	Employees at the supervisor level and above can participate in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Civil Treatment for Leaders, Communicating for Leadership Success, Coaching for Peak Performance, Interviewing and Selection, Planning and Delegation, and High Performing Teams. Charter also offers a robust training offering on an electronic learning platform. These electronic courses span a variety of topics, including communication, presentation, time management, managing change, project management, treating employees fairly, and software skills.
4	Career Pathing Program	Ongoing	Allows BBT and Maintenance Technicians the ability to self - promote.
5	Jones/NCTI University	Ongoing	Charter pays for the cost of this program to allow our employee's to take classes designed to increase their knowledge in the cable industry.
6	Junior League of Lafayette	Ongoing	Outreach memorandums submitted to enhance applicant pool
7	Louisiana State University - Eunice	Ongoing	Outreach memorandums submitted to enhance applicant pool
8	Eunice Chamber of Commerce	Ongoing	Outreach memorandums submitted to enhance applicant pool
9	LA Technical College	Ongoing	Outreach memorandums submitted to enhance applicant pool
10	Opelousas Chamber of Commerce	Ongoing	Outreach memorandums submitted to enhance applicant pool

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Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 2

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FULL-TIME VACANCIES FILLED

State LA
FCC Unit 12506 - OPS St Landry Parish Cnty LA

Req #	Job Title	Source	Interviewees Referred	Number	
				Hired	
1504860	Direct Sales Rep	Indeed	1	1	
		Direct Employers	0	0	
		Referral*	1	0	
1504860 Total			2	1	
Grand Total			2	1	

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LinkedIn	2029 Stierlin Court	Mountain View, CA 94043	linkedin.com	312-650-7593	No	0
GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	glassdoor.com	415-275-7645	No	0
Indeed*						1
Employee Referral						1

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